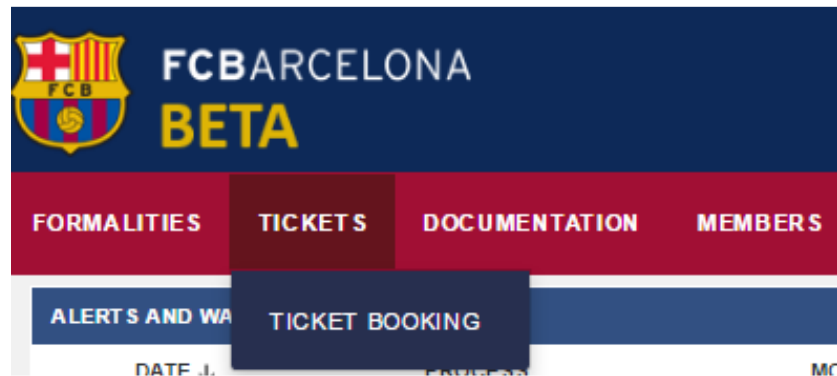




1. TICKET APPLICATION

Tickets can be requested via a new section on the Penyes Portal for supporters clubs, named **TICKETS**.



Upon accessing the ticket reservation section, a list of the available matches will appear. Among them will be the Copa del Rey final.

Ticket booking

TICKET BOOKING

SEARCH EVENTS BASED ON DATE: 4/26/2017 BOOKING TYPE: FOOTBALL - FIRST...

	DATE EVENT ↓	EVENT	TITLE	TYPE
	27/05/17 00:00	FCB - DEP. ALAVÉS	COPA - Final	Reservation
	21/05/17 00:00	FCB - SD EIBAR	LA LIGA - J.38	Purchase
	06/05/17 18:30	FCB - VILLAREAL CF	LA LIGA - J.36	Purchase
	26/04/17 19:30	FCB - CA OSASUNA	LA LIGA - J.34	Purchase

1 - 4 of 4 items





Upon accessing the match in question, details will appear for the person who would like to make the request.

Event detail

DATE EVENT TO CONFIRM

Title: COPA - Final

Type: Reservation

Date Event: 5/27/2017 12:00 AM   Reservation Deadline: 4/28/2017 3:00 PM  

Event: FCB - DEP. ALAVES

Comments: DATES LÍMIT / FECHAS LÍMITE / DEADLINE
Sol.licitud / Solicitud / Application: 28/04/2017 (15:00)
Assitents / Asistentes / Attendees: 04/05/2017
Pagament / Pago / Payment: 08/05/2017

When making the request, contact details and the number of tickets desired will be requested.

Event detail




Title*: COPA - Final

Contact Data

Name*: Surname*:

Email*: Phone*:

Book Tickets

Total Tickets Request*:   Delivery Method*: Presencial 

Before ending the request, the system will allow you to leave any additional comment if you wish to do so.

Ticket booking

Are you sure you want to confirm the task?

You can specify a comment if desired


CANCEL ACCEPT

The portal will publish a notice that the application has been successfully registered.

Info ×

 The request was successful

Likewise, once the request is completed, the details of the reservations of tickets in progress will appear in the main panel of portal.

**FCBARCELONA**
BETA

FORMALITIES TICKETS DOCUMENTATION MEMBERS

ALERTS AND WARNINGS

DATE ↓	PROCESS	MOVEMENT	DESCRIPTION
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« 0 »


PROCEDURES IN PROCESS

	DATE ↓	NO. PROCESS	STATE	PROCESS	
🔍	26/04/2017 10:56	RSEN17000903	REGISTERED	REQUEST TICKETS	COPA - FINAL (FCB - DEP ALAVÉS)

« 1 »

2. TRACKING THE APPLICATION

At any moment throughout the process, you can keep any eye on the details of your application.

PROCEDURES IN PROCESS				
	DATE ↓	NO. PROCESS	STATE	PROCESS
	26/04/2017 10:56	RSEN17000903	REGISTERED	REQUEST TICKETS
				COPA - FINAL (FCB - DEP. ALAVÉS)

« ‹ 1 › »

By clicking on the magnifying glass, you will find the information in three sections:

2.1 Details of the application

General details of the application: date on which it was made, its current status, ...

Procedure detail ×

MORE INFO **DETAIL RESERVATION** COMMENTS ALERTS

Request

No. process	RSEN17000903	Applicant:	PENYA PROVES
Request Type:	REQUEST TICKETS	Date:	26/04/2017 10:56:05
State:	REGISTERED		

Request

27/05/2017 00:00
COPA - FINAL
FCB - DEP. ALAVÉS
Requested tickets: 1

CANCEL **CLOSE**

2.2 Details of the booking

Details of the number of tickets requested and contact details.

Procedure detail

MORE INFO | **DETAIL RESERVATION** | COMMENTS | ALERTS

Booking data

Requested Tickets: 1

Delivery Method: In person

Contact Data

Name: SURNAME, NAME

Email: INAKI.DEZALDUA@FCBARCELONA.CAT

Phone: 902189900

CANCEL CLOSE

2.3 Comments

Here is where questions can be made to the club and maintain the answers of them. This is useful for queries about the application.

Procedure detail

MORE INFO | **DETAIL RESERVATION** | **COMMENTS** | ALERTS

ADD

DATE	COMMENT	USER
------	---------	------

No items to display

CANCEL CLOSE

3. MODIFICATION/CANCELLATION OF THE APPLICATION

The system does not allow the modification of registered data via the portal directly.

If a penya wants to make a change, they will need to leave a comment in the corresponding section and the club will respond with the precise instruction in order to apply them, if said change can be made.

The user can completely cancel their application at any moment via the button that is enabled for the said action.

WARNING: Canceling a request to open a new one may lead to the risk that the new reservation will be put on the Waiting List if it is registered after the deadline.